# **FAQ - Doors**

## Q: What types of doors do you install?

A: We specialize in entry doors, patio doors, interior doors and storm doors.

#### Q: Why do you install ProVia doors?

A: Simply put, we believe ProVia doors are unsurpassed in quality – 'The Best of the Best.'

ProVia is family-owned and manufactures in Sugarcreek, Ohio in the heart of the nation's largest Amish population. They have built a rock-solid reputation for 'attention-to-detail' craftsmanship and putting quality above cost-cutting shortcuts.

The first thing these doors are is beautiful. They have distinctive touches and custom options that create a 'WOW' look and enhance the curb appeal of your home. But it is more than just about the beauty with ProVia – the doors they manufacture are also durable, energy efficient, and secure.

## Q: Why offer doors from Rockwood Doors Company?

**A:** While fiberglass doors are quickly becoming the *door of choice* for many exterior applications, there are many situations where a real wood door is exactly what our customers are looking for. Fiberglass doors have come a long way with regard to their *wood look* appearances, but there is no substitution for the beauty of a real wood door.

#### Q: Can I find a cheaper door than you offer?

**A:** Yes. Quite frankly, at Clark Renovations we have never focused on being the absolute cheapest – we look for the best VALUE. We always ask "what product and installation quality will last the longest, look the best, and enhance the value of our customers' homes?"

Just like you wouldn't want to buy the cheapest car or shop for the cheapest surgeon, you don't want to install inferior doors on your home and end up with a poor long-term value.

## Q: Will a new door make my home more energy efficient and comfortable?

**A:** Yes. Replacing an older door – particularly one that is cold or drafty to stand next to – will make your home both more energy efficient and comfortable.

A new patio door can also significantly upgrade energy efficiency. Changes in glass technology over the last decade have allowed for big gains in keeping heat transfer low.

ProVia is a leader in this area and has many Energy Star rated options.

### Q: Who will be installing my door?

**A:** At Clark Renovations, we hire and train our own people. We do not sub-contract out door installations because it is much harder to guarantee quality from installers that don't work directly for you.

We are very selective about who we hire, and then we train them well, treat them well, and get the highest quality work from them. It is a recipe that has worked for 44+ years in this business, and we are sticking to it!

## Q: How secure are the doors you install?

**A:** These doors are secure! For exterior doors, a 20 gauge security plate is used to help prevent kick-ins. The hardware used is heavy-duty and there are many different lock options.

Most importantly, our experienced installers will install the door to the highest standards. A poorly installed door is a security risk.