

## **FAQ - Windows**

### **Q: Why do prices on windows vary so much?**

**A:** With so much advertising in this industry and so many claims, it is easy for homeowners to quickly become overwhelmed.

The differences in price are sometimes real, and often based on the quality of the window. But sometimes a window price seems a lot lower, but really a company is not giving you the full, installed price.

Watch out for “bait and switch” tactics where they advertise a window of such poor quality even they don’t want to install it. When they come to your home for an estimate, they will apply sales pressure to get you to buy the window they really want to sell.

We strongly recommend you reject these tactics. Look for a contractor that does not play games and always gives honest information. We promise that Clark Renovations will always act with integrity and give you a firm, fair price without phony discounts or outrageous claims.

### **Q: Who will be installing my windows?**

**A:** Our experienced installers who are WINDOW experts. We don’t use temporary labor or installers who have general carpentry experience but don’t know enough about windows.

We also only hire and train people who are neat in appearance, will be polite to you, and will always be respectful of your property.

### **Q: Do your windows come with a warranty?**

**A:** Of course – every window does. The key is we have a manufacturer’s warranty that is a LIFETIME transferable warranty and it is from ProVia. This company has a reputation for ‘over-the-top’ quality and always standing behind their products.

ProVia has been around for 35+ years and provides all the details of the warranty up front and IN WRITING.

### **Q: Will my replacement windows be energy efficient?**

**A:** Yes. Over the last decade, there have been technological advances that make quality replacement windows very energy efficient.

If you are replacing windows more than 10 years old, you can realize significant savings on your energy bill. ProVia windows have excellent glass package options that allow you to make these windows even more efficient.

### **Q: My windows don’t operate very well and they are hard to clean. Will my new replacement windows be any easier?**

**A:** Yes! Some homeowners have lived with hard-to-clean or “stuck” windows for so long, they forget what it is like to have windows that actually operate smoothly and tilt-in for easy cleaning.

**Q: Do you offer payment plan options for replacement windows?**

**A:** We can offer financing choices that allow you to find a monthly payment that fits your budget. If you are ready to replace your windows, but don't want to pay for it all at once, ask us about your options.